

## ENGLEFIELD BRANDED PRODUCTS

### LIMITED WARRANTY - AUSTRALIA

Kohler Co. (**Kohler**) warrants that Englefield plumbing fixtures and fittings are warranted free of manufacturing defects for the following set periods from the date of purchase on the terms set out below (**Warranty**):

<b>Shower Enclosures</b>	
Acrylic Walls	5
Door & Tray	5
Shower seals	1
<b>Bathroom Furniture</b>	1
<b>Toilets</b>	
Tanks & Pans	5
Seals & Washers	2
Toilet seats, bumpers & hinges	2
<b>Basins</b>	5
<b>Baths &amp; Spas</b>	
Acrylic Shell	5
Electronic components & fittings	1
Spa & Bath Fittings	1
<b>Tapware</b>	
Tapware	7
Shower hoses	2

Where the Englefield product is purchased for the purposes of a business or use at commercial premises, then the warranty period is 12 months from the date of installation of the product.

Kohler specifies that in line water filters should be used with Englefield Tapware and that any damage to ceramic cartridges without the use of in line filters will void any Englefield warranty.

Kohler specifies that no cleaners should be used in any Englefield toilet cisterns and that any such use will void any Englefield warranty.

Kohler specifies that no chemicals such as bleach, hair dye, solvents, alcohols, citrus based chemicals, bath oils, bath salts and abrasive cleaners should be used in any Englefield bathing or showering product and that any such use will void any Englefield warranty. Also Kohler specifies that hot water must be limited to a maximum of 55 deg C and that any increase in temperature will void any Englefield Warranty.

Kohler will at its election, pursuant to its obligations under the Warranty:

- repair or replace the defective Kohler products or part;
- pay the cost of repairing the defective products or parts];
- refund the purchase price to the purchaser; or
- make appropriate adjustment,

where Kohler's inspection discloses manufacturing defects subject to the terms and conditions stated below:

1. The Warranty applies only within Australia and only to the original purchaser.

2. The following will be not be covered by the Warranty:
- Damage due to accident, improper installation or handling, improper care and cleaning, faulty repairs, alteration, abuse or misuse (whether undertaken by a contractor, service company, or the customer);
  - Englefield products installed, maintained or used other than in accordance with the instructions furnished by Englefield; and
  - Cistern washers or rubbers.

The purchaser shall be responsible for and shall meet all charges in respect of making the defective product available for repair or replacement and any labour, transportation, travelling or communication expenses incurred.

Standard products may contain manufacturing imperfections of a minor character.

The Warranty is in addition to any warranties or conditions (if any) implied by the *Trade Practices Act 1974 (Cth)* or any other legislation in Australia which cannot be lawfully excluded. All other warranties and conditions whether , express or implied, including but not limited to warranties relating to the state, quality or condition of the products are excluded. .Except to the extent set out in this document, Kohler disclaims any liability to any person for any loss or damage consequential or otherwise suffered or incurred by that person including without limitation any loss or damage caused by or resulting directly or indirectly from any failure, defect or deficiency of any kind of or in the products or any advice, recommendations or services .If you believe that you have a Warranty claim, contact Kohler:

Kohler  
C/O Crane Distribution Logistics,  
PO Box 809, Ingleburn,  
NSW 1890.

Phone: 1300 658 277 or 02 9618 1099

Fax: 02 9618 1189

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, colour, the date the product was purchased and from whom the product was purchased. Also include your original invoice.